

DUE UPON RECEIPT		\$51.92
RECEIVED AFTER	04/25/2018	\$55.09
ACCOUNT NUMBER	i	00000-000



As an AQUAPay customer, \$51.92 will be debited from your bank account on 04/25/2018





JANE DOE 1111 E BTOWN WAY BLOOMINGTON, IN 47401-0000 Mail payment to:

CITY OF BLOOMINGTON UTILITIES ACCOUNTS RECEIVABLE PO BOX 2500 BLOOMINGTON IN 47402-2500

#### PLEASE RETAIN THIS PORTION FOR YOUR RECORDS

Account Number Customer Name 00000-000 JANE DOE

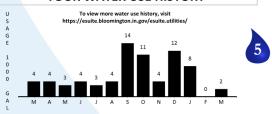
Service Address Service Period 1111 E BTOWN WAY 03/01/2018 to 04/01/2018

### BILL SUMMARY

Previous Bill	\$28.42
Adjustments	\$0.00
Payments - Thank You	(\$28.42)
Past Due Balance	\$0.00
Current Charges	\$51.92
Total Due	\$51.92
Amount Due if Paid after 04/25/2018	\$55.09

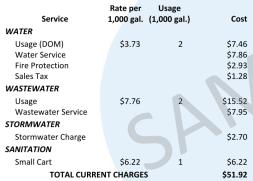
**BILL DETAIL** 

### YOUR WATER USE HISTORY



You used less water this billing period than last year at this time!





Water Tip:



## METER READINGS

		Use				
Meter No.	Read Dates	Days	Previous	Current	(1,000 gal.) User Class (Type)	
00000000	02/13/2018-03/03/2018	18	1924	1926	2 Single-Family Residential (DOM)	

DOM = Domestic, IRR = Irrigation, FL = Fire Line, CT = Cooling Tower

www.bloomington.in.gov \* 812-349-3930 \* EMAIL:UTILITIES.AR@bloomington.in.gov

# **Understanding Your Water Bill**

The top third of the bill has not been changed. This is the portion of the bill you send in with your monthly payment. Save the portion below this for your records.

The Bill Summary area shows the amount of your most recent payment and the amount you owe for the current billing period.

The Bill Detail area explains all current charges. For usage-based charges, the rate charged per 1,000 gallons of water consumption is displayed as well as the amount of water you consumed during the billing period. Depending on the services you receive, this area displays water, wastewater, stormwater, and/or sanitation charges.

In the Meter Readings section, your meter ID, meter read dates, water usage, and user class will be displayed. Next to your user class, your meter type is shown. Meter types can be either domestic (DOM), irrigation (IRR), fire line (FL), or cooling tower (CT). General water use at your home or business is considered domestic.

The Water Use History chart shows your water consumption for up to the past 13 months. This will allow you to better understand trends in your water use and more easily identify anomalies in your water usage.

Below the chart, a statement will appear letting you know if you used more or less water than the same month in the previous year. If your usage has dropped, a smiling water drop graphic will show up as a reward for your conservation efforts!

Look at the new bill message to find messages from us! We'll send you a new message every month, so keep your eyes peeled.